



London Ambulance Service
NHS Trust



Bromley Ambulance Performance

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Manager

Nature of Presentations

Incident type	ALL LAS		Bromley ICS	
Illness (unknown)	508513	55.5%	16725	51.60%
Illness (known)	149899	16.4%	5882	18.10%
Fall	79415	8.7%	4132	12.70%
Psychiatric	20858	2.3%	650	2.00%
Accident	14582	1.6%	417	1.30%
Other incident	12266	1.3%	607	1.90%
Hospital Transfer	10843	1.2%	438	1.40%
Assault	8653	0.9%	417	1.30%
RTC - not trapped	8512	0.9%	281	0.90%
Self-harm	6574	0.7%	185	0.60%

Narrative:

This data shows the top 10 incident and illness types as documented by ambulance personnel in Bromley comparative to the rest of London for the month of March 2023.

Illness type	ALL LAS		Bromley ICS	
Pain - Chest	5437	6.4%	150	4.9%
Pain - Other	5408	6.3%	214	6.9%
Other medical conditions	5100	6.0%	231	7.5%
Abdominal pains	5034	5.9%	158	5.1%
Breathlessness (Dyspnoea)	4769	5.6%	207	6.7%
No injury or illness	4136	4.8%	167	5.4%
Generally unwell	3388	4.0%	109	3.5%
Head Injury – Minor	2901	3.4%	134	4.3%
Vomiting	2816	3.3%	88	2.9%
Alcohol related	2740	3.2%	84	2.7%
Psychiatric problems - diagnosed	2362	2.8%	69	2.2%

Performance

Narrative:

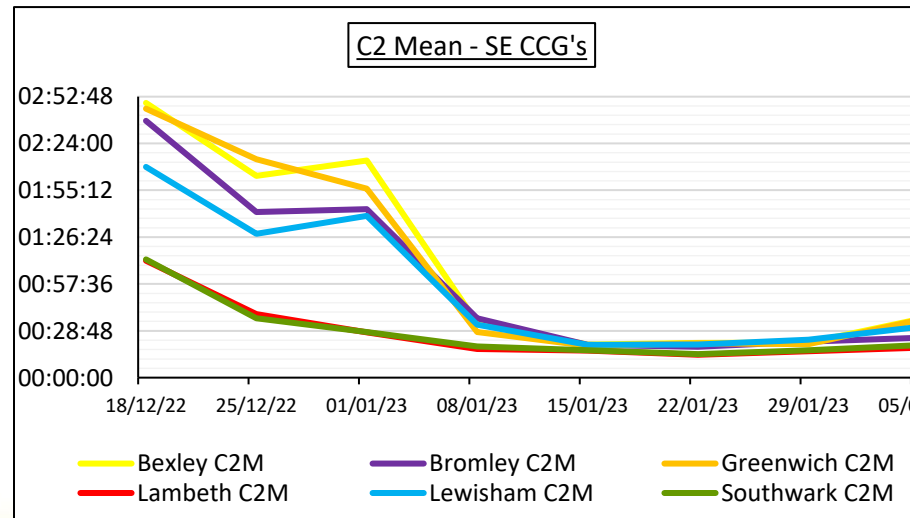
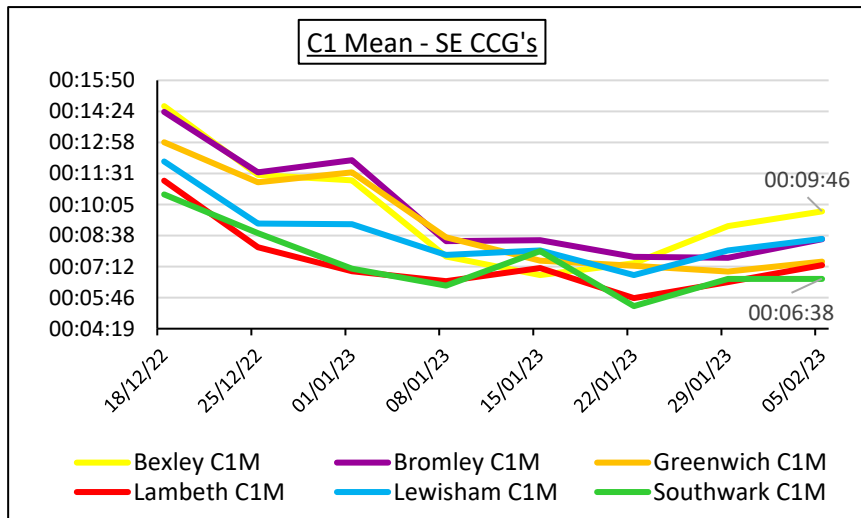
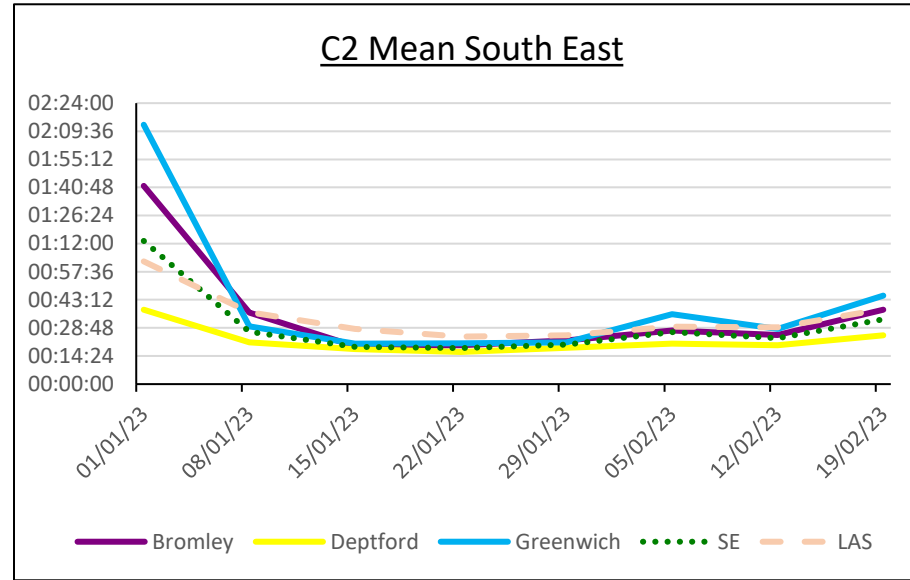
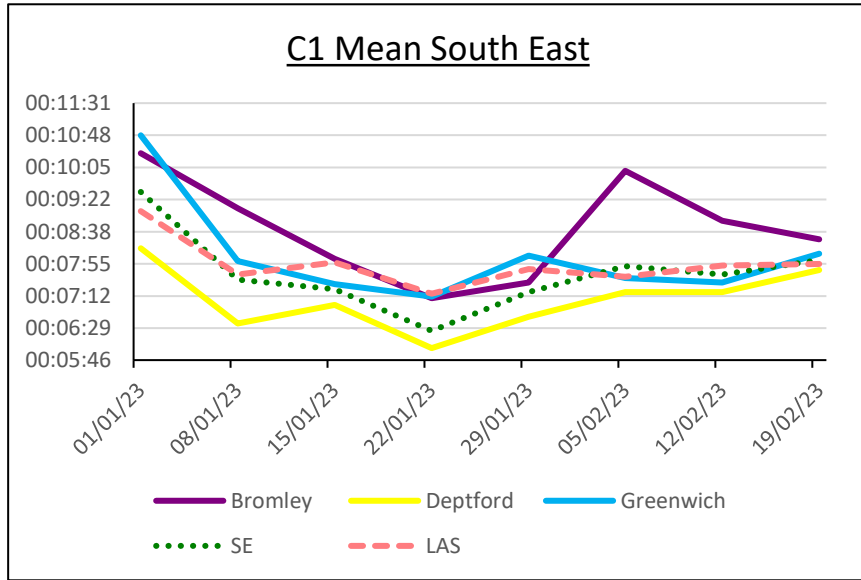
This data shows the LAS performance against Ambulance Response Programme targets for Bromley, compared to the average for all of the south east of London and the average across the entirety of London for the Month of March, 2023.

The following slide shows infographic representation of C1 and C2 Mean performance comparative to SE ICS's

Category/Metric		Bromley CCG	SE Total	London Total	
Demand		3,081	17,825	85,366	
Cat1	Incidents	350	2,433	12,185	TARGET 00:07:00 00:15:00
	Mean	00:08:25	00:08:03	00:08:06	
	90th Centile	00:13:19	00:13:18	00:13:30	
	Arrivals per Incident (MAR)	1.82	1.77	1.78	
Cat1T	Incidents	251	1,740	8,672	
	Mean	00:11:50	00:11:30	00:12:20	
	90th Centile	00:17:26	00:18:40	00:20:39	
	Arrivals per Incident (MAR)	1.82	1.77	1.80	
Cat2	Incidents	1,914	11,111	53,488	00:18:00 00:40:00
	Mean	00:28:55	00:29:01	00:39:12	
	90th Centile	01:02:25	01:05:12	01:28:23	
	Arrivals per Incident (MAR)	1.07	1.06	1.06	
Cat3	Incidents	590	3,305	14,823	02:00:00
	Mean	01:02:20	01:00:08	01:16:51	
	90th Centile	02:21:24	02:21:55	03:04:25	
	Arrivals per Incident (MAR)	1.00	0.99	0.98	
Cat4	Incidents	30	120	672	03:00:00
	Mean	01:31:04	01:46:22	02:25:04	
	90th Centile	02:51:38	03:40:39	05:00:03	
	Arrivals per Incident (MAR)	0.40	0.44	0.42	
Cat5	Incidents	30	173	1,074	



Performance (Cont.)



CAT 1	
Mean 00:07:20	90th Centile 00:12:30
Longest Response Time 01:53:45	
CAT 2	
Mean 00:22:59	90th Centile 00:47:37
Longest Response Time 15:38:59	
CAT 3	
Mean 00:41:02	90th Centile 01:35:49
Longest Response Time 19:41:32	
CAT 4	
Mean 01:03:51	90th Centile 02:23:55
Longest Response Time 12:33:47	

PRUH Conveyances

Narrative:

This data shows the number of LAS conveyances by hour of day to the Princess Royal University Hospital (PRUH)

Date	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total
06/03/2023 (Mon)	2	5	1	1	4	2	1	0	3	1	1	3	6	3	3	2	0	4	4	3	2	4	6	4	65
07/03/2023 (Tue)	2	1	0	3	0	4	0	0	3	2	4	5	3	1	2	5	3	2	1	1	4	5	1	3	55
08/03/2023 (Wed)	4	1	1	0	0	0	0	0	4	2	1	4	4	6	3	2	2	4	4	2	3	2	0	4	53
09/03/2023 (Thu)	2	4	0	0	1	0	0	1	2	2	2	8	3	8	3	5	4	9	6	2	5	3	2	3	75
10/03/2023 (Fri)	2	1	3	0	0	0	0	3	2	7	2	2	3	2	1	1	2	4	4	4	6	3	3	3	58
11/03/2023 (Sat)	1	0	5	3	1	1	1	0	2	2	0	4	3	1	4	1	6	4	1	1	4	4	1	2	52
12/03/2023 (Sun)	5	1	2	3	2	3	1	0	0	4	2	4	7	4	4	4	4	4	0	3	3	9	2	0	71
Total	18	13	12	10	8	10	3	4	16	20	12	30	29	25	20	20	21	31	20	16	27	30	15	19	429

Min	Max	Avg
0	6	3
0	5	2
0	6	2
0	9	3
0	7	2
0	6	2
0	9	3
0	9	3

Date	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total
13/03/2023 (Mon)	2	1	1	2	1	4	1	0	2	3	2	2	5	4	1	5	4	6	3	4	5	4	6	0	68
14/03/2023 (Tue)	3	2	2	1	4	5	0	1	2	1	2	5	0	4	2	2	4	3	3	3	1	5	4	3	62
15/03/2023 (Wed)	4	4	2	0	1	0	2	1	5	2	1	2	2	6	4	3	7	4	1	1	3	0	2	1	58
16/03/2023 (Thu)	0	2	0	2	3	4	0	2	1	2	3	6	2	5	3	4	1	4	3	1	8	2	3	3	64
17/03/2023 (Fri)	2	3	3	3	1	0	2	1	2	2	5	2	1	6	3	4	1	6	1	3	3	3	1	6	64
18/03/2023 (Sat)	1	3	0	2	2	2	1	1	0	4	3	6	2	4	1	4	2	3	1	1	2	4	2	1	52
19/03/2023 (Sun)	1	2	1	1	0	2	0	1	0	4	0	6	4	6	4	4	3	2	1	3	5	5	2	2	59
Total	13	17	9	11	12	17	6	7	12	18	16	29	16	35	18	26	22	28	13	16	27	23	20	16	427

Min	Max	Avg
0	6	3
0	5	3
0	7	2
0	8	3
0	6	3
0	6	2
0	6	2
0	8	3

Date	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total
20/03/2023 (Mon)	2	1	3	3	2	1	1	2	3	3	5	3	5	7	8	5	3	7	3	4	3	2	3	2	81
21/03/2023 (Tue)	1	1	1	2	2	1	0	0	4	2	1	4	2	6	4	3	3	1	1	2	5	8	3	2	59
22/03/2023 (Wed)	2	3	1	2	1	0	0	0	3	3	3	3	0	2	5	4	4	3	1	2	3	4	3	1	53
23/03/2023 (Thu)	2	2	3	1	0	2	2	2	3	1	5	2	4	5	8	3	6	3	3	3	3	4	1	1	69
24/03/2023 (Fri)	1	2	3	3	2	0	0	2	2	1	2	4	6	4	4	2	3	4	5	2	4	3	5	4	68
25/03/2023 (Sat)	2	1	3	2	0	0	1	3	1	4	5	3	2	3	5	3	2	4	3	2	4	2	4	1	60
26/03/2023 (Sun)	2	0	1	1	3	3	1	1	3	3	4	1	4	2	4	1	3	3	5	3	1	5	4	1	59
Total	12	10	15	14	10	7	5	10	19	17	25	20	23	29	38	21	24	25	21	18	23	28	23	12	449

Min	Max	Avg
1	8	3
0	8	2
0	5	2
0	8	3
0	6	3
0	5	3
0	5	2
0	8	3



Hospital Department Conveyance

	?Fractured NOF	A&E	Amb Emerg Care Unit	Arrhythmia	CathLab	GP Unit	Maternity	Other	Psychiatric	SDEC	Stroke	Trauma	UCC	TOTAL
LAS Total	13 (0%)	146,015 (95%)	162 (0%)	30 (0%)	527 (0%)	1 (0%)	940 (1%)	492 (0%)	83 (0%)	302 (0%)	2,097 (1%)	786 (1%)	2,145 (1%)	153593
Princess Royal	-	5,601 (93%)	-	-	-	-	16 (0%)	3 (0%)	3 (0%)	7 (0%)	286 (5%)	-	92 (2%)	6008

Narrative:

This data shows break down of conveyances to the PRUH by department for January – March 2023.



Handover Delays

Month	Total time lost rank/25 (% over 15 minutes)	Total Conveyances	Over 15min (breaches)	15min and under (non-breaches)	% Over 15min	Average Overrun Per Breach (Mins)	Total Time > 15 Lost (Mins)	Total Time > 15 Lost (Hrs)	Over 30min (breaches)	% Over 30min	Total Time Lost Over 30 Min Mins	Total Time Lost Over 30 Min Hrs	Over 60min (breaches)	% Over 60min	Over 120Min (breaches)	Over 180Min (breaches)
January	8	2,113	1,209	497	71%	28.7	34657	578	568	33%	22309	372	224	13%	74	20
February	6	1,938	1,160	546	68%	29.7	34413	574	525	31%	22556	376	209	12%	80	31
March	12	2,197	1,273	718	64%	23.3	29600	493	475	24%	17681	295	179	9%	49	25
<i>March - SE Average</i>		2,512	1,359	939	60%	25.3	32322	539	560	25%	18920	315	182	8%	55	23
<i>March - LAS Average</i>		2,083	1,175	639.26	66%	22.4	28378	473	522	30%	16468	274	168	9%	42	14

Narrative:

This data shows handover delays for the PRUH for the months of January, February and March 2023 with comparative data for the south east and LAS average for the month on March.

HCP Admissions, Hear and Treat and Alternative Care Pathway Summary

BROMLEY

SE TOTAL/AVERAGE

LAS TOTAL/AVERAGE

	Jan-23	Feb-23	Mar-23
Patient not conveyed	286	240	325
Patient referred and not conveyed	197	173	222
Other patients not conveyed	296	344	345
Patient conveyed to ED	1,980	1,839	2,037
Patient conveyed to urgent ACP	30	40	33
Patient conveyed to acute ACP	51	70	89
Other conveyance	21	24	30
Total incidents	2,861	2,730	3,081
Percentage not conveyed	10.0%	8.79%	10.55%
Percentage referred and not conveyed	6.89%	6.34%	7.21%
Percentage other patients not conveyed	10.35%	12.6%	11.2%
Percentage conveyed to ED	69.21%	67.36%	66.11%
Percentage conveyed to urgent ACP	1.05%	1.47%	1.07%
Percentage conveyed to acute ACP	1.78%	2.56%	2.89%
Percentage other conveyance	0.73%	0.88%	0.97%

Mar-23
2,286
1,281
2,289
11,234
177
386
166
17,825
12.82%
7.19%
12.84%
63.02%
0.99%
2.17%
0.93%

Mar-23
11,196
6,692
11,393
52,194
993
1,855
1,037
85,366
13.12%
7.84%
13.35%
61.14%
1.16%
2.17%
1.21%

Narrative:

This data shows a break down of Alternative care pathway utilisation (left) and volume of Health Care Professional (HCP) and Inter Facility Transfer (IFT) incidents and summarised 'Hear and Treat' data for the month of March 2023 (below).

		NHS Bromley CCG	SE Total	London Total
HCP & IFT	HCP Level 3 & 4 Incidents	149	586	2511
	IFT Level 3 & 4 Incidents	15	75	495
Overall H&T	Hear & Treat Rate	11.1%	13.4%	15.1%
	Total Hear & Treat	386	2,767	15,216

Operational updates and messages for service users

